

# NICE Network News

Nationwide Corporate Office, Toll Free: 800-837-6423, [www.nicenetwork.com](http://www.nicenetwork.com)

## NICE Network's nationwide professional data recovery service

Since 1989, NICE Network has been evaluating data media losses for the insurance claims industry and we now provide a cost effective alternative to the other "value based" data recovery services. Based on our experience, all of the data losses we evaluated were avoidable and somewhere along the way something went wrong with either the primary data storage, backup procedures, and/or attempted data restoration. NICE Network provides a full service to evaluate the cause of loss and we offer professional data recovery at a reasonable cost regardless of insurance coverage.

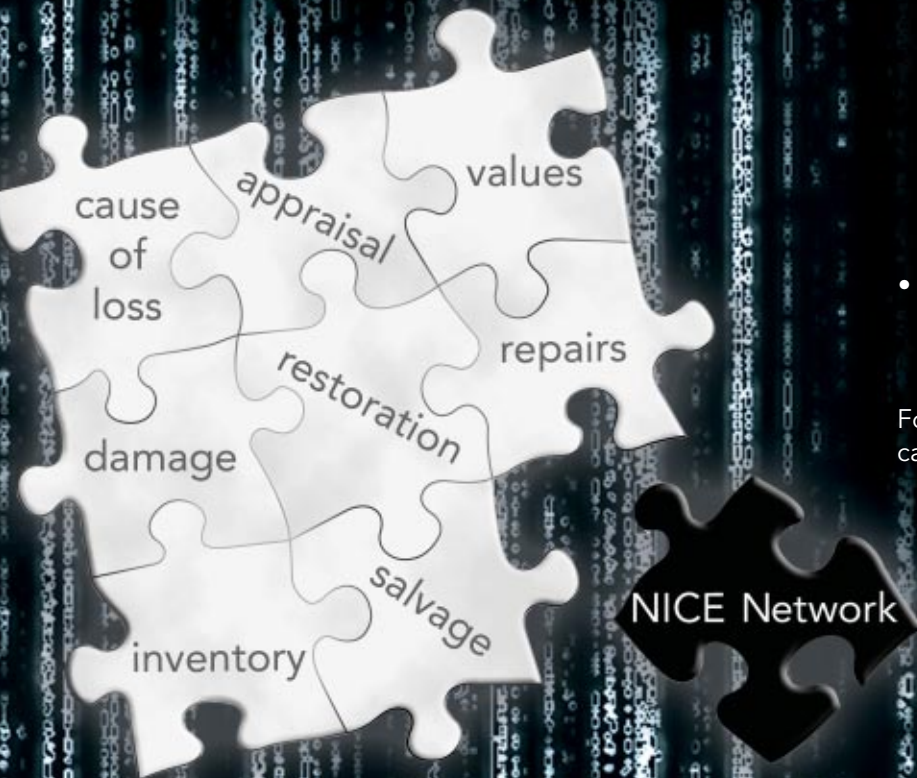


## NATIONWIDE PROFESSIONAL EVALUATION & DATA RECOVERY SERVICE

NICE Network quickly identifies the underlying cause of the storage system failure and whether it is software or hardware oriented with any apparent physical damage. Our evaluation helps clarify the events that contributed to the data loss so appropriate steps can be taken for insurance coverage determination, potential loss recovery, and future loss prevention. NICE Network's service objectively addresses the insurance coverage issue while maximizing the opportunity for data recovery and minimizing the recovery expense.

NICE Network's service can also be utilized to secure a forensically sound digital image from hard drives for potential investigation and litigation. All forensic evidence is retained in a secure facility with properly maintained chain-of-custody documentation.

NICE Network provides a professional evaluation and recovery service for critical hard drive failures in stand alone computers and multiple drive RAID volumes from server and NAS devices. Repairs to physical failures are completed in NICE Network's class 100 clean facility with access to a vast library of donor hard drives and repair components. NICE Network's professional data recovery equipment and proprietary techniques also provide cost effective data recovery as a result of common hard drive failures attributed to firmware issues.



### BENEFITS OF NICE NETWORK'S SERVICE:

- Quick and accurate evaluation of failed hard drives with read-only equipment to verify the apparent cause of failure, any needed repairs, and recoverability of data.
- Objective assessment of the failure for proper insurance coverage determination.
- No inflated "value based" billing. NICE Network's data recovery expenses are transparent and documented by date, our actual hours and hourly rate with specific work activities. After the initial evaluation, we provide an accurate assessment of the estimated recovery expense and the apparent integrity of the most important files.
- Forensic imaging of hard drives involved in potential litigation & expert testimony for subrogation.

For professional consultation on your data loss, call 800-837-6423.